

COMPANY VALUES:

- **Safety**
- **Integrity**
- **Team**
- **Excellence**

HR CORNER

- **ClaimDoC is there for you!!!:**
 - ◇ Find a doctor
 - ◇ Schedule appointments
 - ◇ Explain your benefits
 - ◇ Help with your bills
 - ◇ All you need is call **844.816.6002** (open Mon - Fri, 5am - 5pm)
- **How are your medical claims processed?**
 - ◇ Provide insurance plan to your provider
 - ◇ **DO NOT** pay provider upfront!!!
 - ◇ Call ClaimDOC if provider is asking for payment upfront
 - ◇ Provider submits claim to HealthScope Benefits (HSB)
 - ◇ HSB applies discount and determines patient responsibility
 - ◇ Available balance on Health Reimbursement Account (HRA) will automatically be used for patient responsibility
 - ◇ Explanation of Benefits (EOB) received in mail will show how much is left to pay (owe)
 - ◇ **DO NOT** pay provider more than what is on the EOB
 - ◇ Call ClaimDOC if provider asks for payment more than the amount on the EOB
- **Employee Referral Bonus is still HERE!!!**
 - ◇ Up to \$1,200 per referral hired
 - ◇ Need drivers in Lodi, Modesto, Napa, Sacramento, and Reno

Tiger News

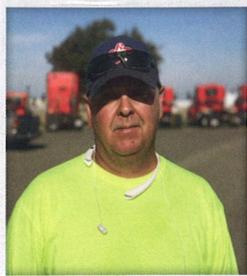


QUARTERLY NEWSLETTER

Q 2 2017

EXTRA MILE

2017 ISSUE 3



STEVEN KREBS
TIGER LINES, LLC

SUBMITTED BY: EMIL CANLAS "Steven has a great driving record. He is professional with customers and friendly with coworkers. Steven is a team player and is willing to help when needed."

ABOUT STEVEN:

FAVORITE THING TO DO WHEN I'M NOT ON THE ROAD Play golf.

MY MORNING CAN'T START UNTIL I eat breakfast.

MY RADIO DIAL IS TUNED TO 104.1 FM, The Hawk/KHKK.

FAVORITE SPORTS TEAM: Tennessee Titans

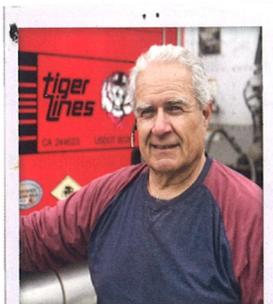
FAVORITE TV SHOW: Two and a Half Men

I DRIVE SAFELY So I can go home to family and friends.

WORST STRETCH OF ROAD: Altamont Pass/I-580 westbound because of so many potholes.

MOST BEAUTIFUL STRETCH OF ROAD: CA-152 over Pacheco Pass

BIGGEST DRIVING PET PEEVE: People who do not properly merge onto the freeway



STEPHEN BOHNAK
TIGER LINES, LLC

SUBMITTED BY: EMIL CANLAS "Stephen is a great safety coordinator and a good example for other drivers. He is professional when dealing with customers and coworkers. Stephen is constantly watching out for other drivers and is open and willing to provide guidance when needed."

ABOUT STEPHEN:

FAVORITE THING TO DO WHEN I'M NOT ON THE ROAD Be with my family.

MY MORNING CAN'T START UNTIL I have my cup of coffee.

MY RADIO DIAL IS TUNED TO Sirius XM radio to listen to NASCAR.

FAVORITE SPORTS TEAM: #88 Dale Earnhardt, Jr. in NASCAR

FAVORITE TV SHOW: Cannonball, from the 1950s

I DRIVE SAFELY Because my past profession in law enforcement made me a better, safer driver.

WORST STRETCH OF ROAD: Jackson Highway, CA-16 because cars are always trying to pass even when there is just not enough room.

MOST BEAUTIFUL STRETCH OF ROAD: I-80 over Donner Summit

BIGGEST DRIVING PET PEEVE: Tailgaters - drives me nuts.



The
Driver Issue:
CELEBRATING THE EVERYDAY HEROES BEHIND THE WHEEL

Extra Mile magazine is a publication of the National Interstate Insurance. Tiger Lines is proud for both drivers above to be selected for the celebration!!!

Tiger Lines Roars!!! - Employee Anniversaries



Ken Delvaux 20 yrs!!!



Fernn Villegas 5 yrs!!



Mony Long 5 yrs!!!



Troy Bittner 5 yrs!!!



Thomas Canez 5 yrs!!!



Sergio Bueno 15 yrs!!!

“Every job is a self-portrait of the person who did it. Autograph your work with excellence!”
-- Ted Key

Just A Thought:
By Mark Handel (Safety Director)

“Change means movement. Movement means friction. Friction means heat, and heat is required for growth .”

Truck Safety Tips by Jo Vanotti (Safety Manager)

As truck operators, we share the roadways with other vehicles. Here are some facts about trucks and some recommended safety tips:

- Most collisions involving trucks and cars occur in daylight, on straight and dry pavement, and under good weather conditions. Because trucks are larger and heavier, the operator and/or passengers of the car are usually killed or injured in a crash.

- Trucks do not drive like cars. Trucks tend to have special hazards, including large blind spots, also called “No Zone”. If the car operator cannot see the truck operator from the truck’s side mirror, then the car is in the “No Zone”. Double check blind spots.
- Trucks need much longer time to pass. Maintain constant speed and be sure you have enough distance in front for a car to

safely pull back in. Reduce speed if needed to accommodate passing car.

- Trucks need additional turning space. Some car operators take risks by passing the truck during the turn. Look out for passing cars.
- The best defensive driving technique when dealing with large vehicles is to maintain a minimum of a five-second following distance.

Customers are Thankful for Tiger Lines Drivers by Mark Handel (Safety Director)

Last March, while I was in the Mission Trail Waste System in Santa Clara, I received nothing but good comments about our drivers: Perry Kauk, Bernard Hubbard, and Erick Calderon.

As I was preparing to enter the main office, Mark Przyborowski, Field Supervisor, approached me and stated that our drivers are do-

ing a great job! Mr. Przyborowski went on to say that Perry, Bernard, and Erick are always wearing their safety vest, hard hat and safety glasses; are respectful to all facility personnel; they maintain proper speed while entering and exiting the facility; and are very aware of their surroundings and pedestrians.

Gratitude goes out to Perry, Ber-

nard, and Erick for doing a great job on safety rules and exceptional relationship with our customer. Tiger Lines appreciates what you do!!!



Walt Renfroe, Professional Driver, 30 years with Tiger Lines!!!

Lodene Therriault, Accounting, 55+ years with Tiger Lines!!!



Social Info

Tiger Lines is committed to continue getting better in everything we do and we believe your suggestions can help us get there.

Please contact HR to share your comments and suggestions, or follow us at Tiger Lines’ sites to leave your feedback:

